Mind the Gap:
The Importance
of Brand &
Marketers in a
Data Driven World

Laura Jones Chief Strategy Officer, BAV Group Transformation Lead, BAV@WPP



of CMOs regularly attend company board meetings

Source: Deloitte

Why Isn't the CMO in the Board Room?

- A lack of understanding of the CMO's skill set and how it can be utilized in the boardroom
- A lack of knowledge of how marketing can not only drive growth, but also how it contributes to the overall success of the business

Source: ChatGPT

Proving the Value of Brand in the Board Room

Brand impact on valuation

Brand impact on financials

Brand Impact on Key Metrics

Brand impact on IPO

BAV Group brings data to the "opinion" party

SOME OF OUR ACADEMIC PARTNERS

















SOME OF THE BRANDS WE'VE HELPED GROW





















Largest Study & Model of Brands

30 Years of Learning

50 Countries

75 Brand Metrics

16 Billion Data Points

63,000 Brands

\$170MM Invested

TRUE BRAND EQUITYTM HAS TANGIBLE VALUE

BEHAVIOR

89% Influence on Brand Consideration

80% Impact on Brand Preference

89% Driver of Brand Usage

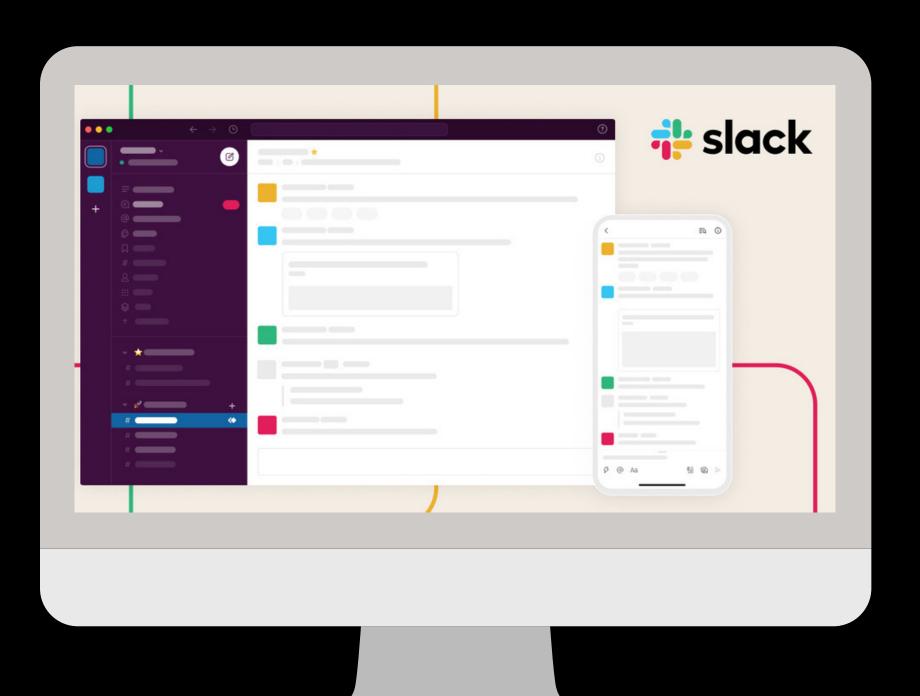
EMOTION

82% Impact on Likelihood to Recommend

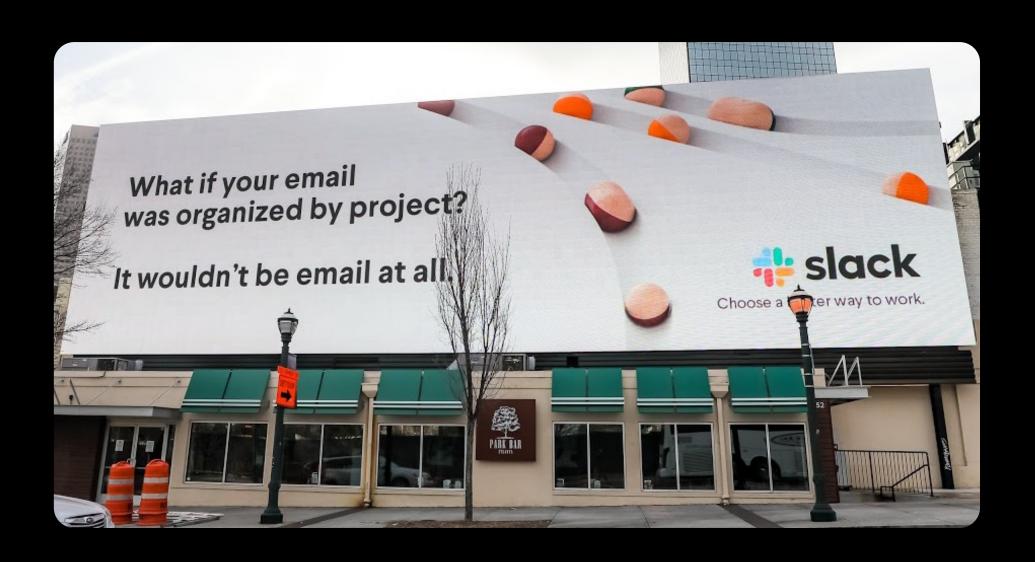
66% Influence on Brand Loyalty

44% Impact on Pricing Power

Case Study



Slack built a powerful brand around being an "email killer"



- PR strategy picking a strong, emotional POV
- Strong user connection via digital platforms
- Cast an innovative halo on user companies



Strong brand metrics helped IPO exceed expectations by 50%

Pre - IPO Growth Metrics

Top
2%

of all B2B brands

56% Above Average

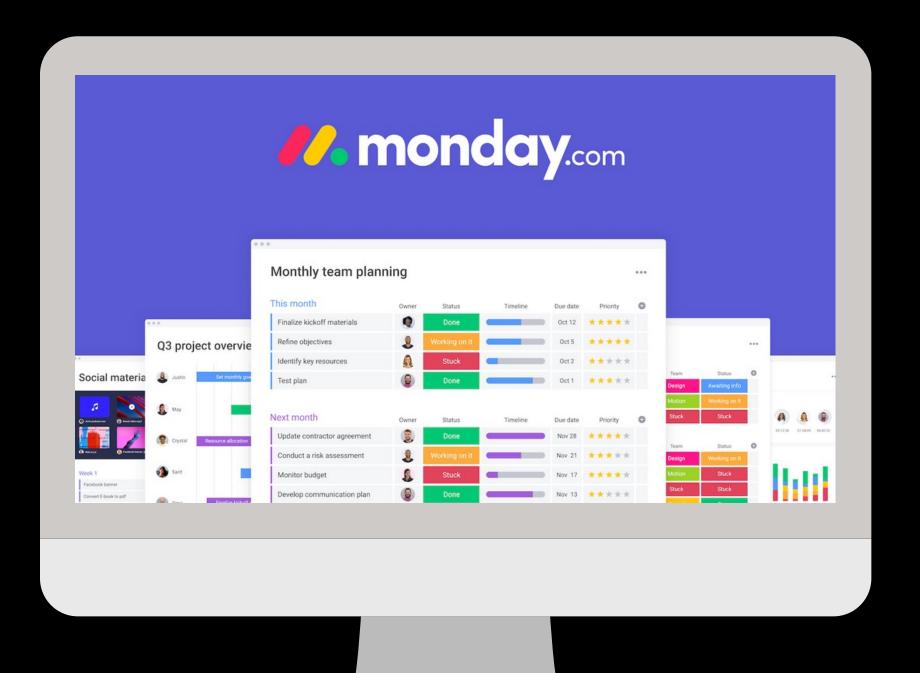
Differentiation vs. B2B brand category average

33% Higher Relevance

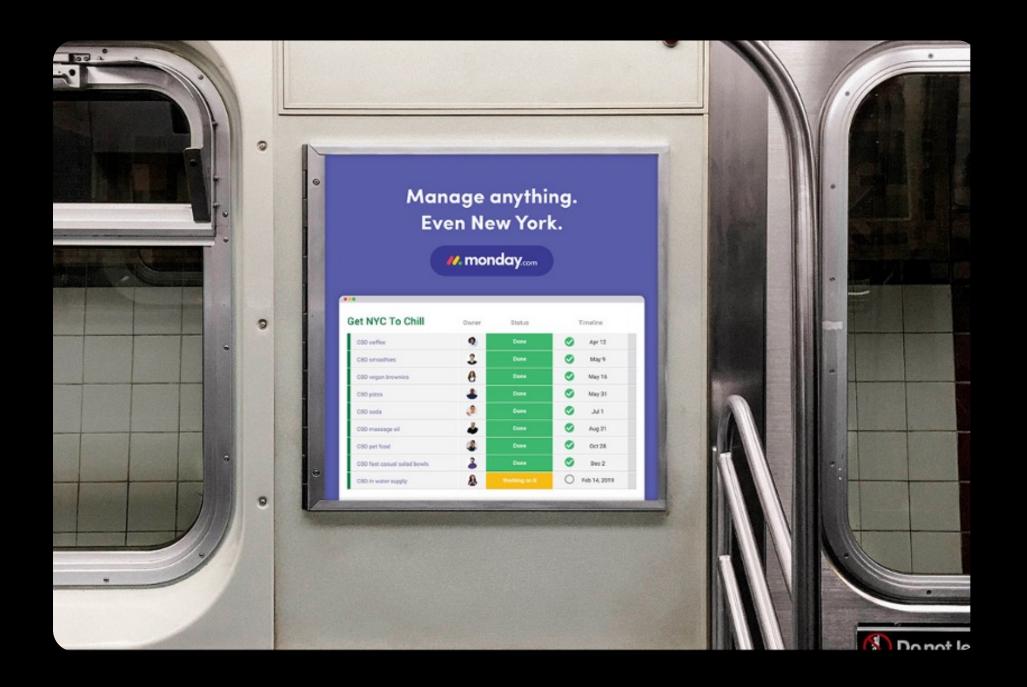
vs B2B brand category average



Case Study



Monday.com built strength through data-centric branding



- Keen understanding of audience to deliver the right message, right place, right time
- Integrating measurement and analytics into each step of marketing, "measure everything"
- Creative and empowering messaging that aims at sparking a dialogue

Monday.com went public in 2021 after its value more than doubled in 2 years

Pre - IPO Growth Metrics

Top of all B2B brands 51%

Above Average Higher Relevance

differentiation vs. B2B brand category average

vs B2B brand category average



a Data & Al Driven World requires ongoing Business Transformation

Marketers are uniquely suited to lead in this evolving world



Marketiing as T-Shaped Department

Marketing & data science partnership From data to insights Brand as business north star

Cross Discipline Expertise Deep Discipline -SHAPED Expertise

PAST PAST PAST PAST

Brand =

External

Communications

TODAY TODAY TODAY TODAY TODAY TODAY

Brand =

OS for Compainy





Zappos s

An organization aligned around brand values

Take Aways

- Utilize your brand as a true north star for your business
- Elevate the power of the brand into the board room
- Transform marketing into a T-Shaped
 function that is integral to data,
 finance, product, and people teams

Theink You



Laura Jones
CSO | BAV Group

laura.jones@vmlyr.com

IG: @talkbrandtome

bavgroup.com | @bav_group